



Food Pantry Volunteer

Organization Overview:

West Side Campaign Against Hunger is an innovative, customer-choice food pantry that combines access to healthy food with support services and job training to help stabilize customers and support them through their paths to self-sufficiency. We have successfully provided emergency food to New Yorkers for 39 years, pioneering the customer-choice model, which has now been adopted by most pantries. Our focus is on the long-term, and we attempt to find solutions to the root causes of hunger.

Program Overview:

The first supermarket-style food pantry in the country, West Side Campaign Against Hunger, provides healthy food items including fresh produce to 200-300 customers every weekday except for Tuesdays. In 2017, the food pantry distributed 1,464,669 pounds of food, provided food for 1,298,098 meals for 18,121 people with the support of volunteers.

Responsibilities:

- Participate in an orientation and training.
- Greet all customers and ensure they have a positive shopping experience.
- Effectively address customer questions, requests, and problem solve as needed.
- Keep all shelves organized, clean, well-stocked, and properly rotated.
- Assist food pantry staff by bagging bread, fresh produce, and other food items delivered.
- Accept and unload food truck deliveries from local businesses and partners.
- Ensure work station provided is clean and debris free at the end of the shift.
- Foster a positive work environment of outstanding teamwork, mutual respect, and effective communication.

Qualifications/Requirements:

- Age **15** and older.
- Ability to commit to **at least two** shifts per week for a **month**.
- Excellent verbal and written communication skills.
- Strong organizational skills.
- Bilingual in Spanish and English a plus.
- Positive attitude and a team player.
- Ability to lift **25 lbs** is preferred, though not required.

To Apply:

Please complete the application below, attach a resume, and submit it to Becker Rosales, Volunteer Coordinator via email to Brosales@wscah.org or fax to 212-769-4341. Please note that this is an unpaid volunteer opportunity.

263 West 86th St • New York, NY 10024 • 212-362-3662 • info@wscah.org

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DIGNITY. COMMUNITY. CHOICE.



Food Pantry Volunteer Application

Thank you for your interest in volunteering with WSCAH! Volunteers play a vital role in ensuring our organization runs smoothly. The information on this application will be kept confidential and only authorized staff will have access to your information.

CONTACT INFORMATION (PLEASE PRINT):

First Name: _____ Last Name: _____

Home Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Email Address: _____

EMERGENCY CONTACT INFORMATION (PLEASE PRINT):

First Name: _____ Last Name: _____

Relationship: _____ Phone Number: _____

SPECIAL CONSIDERATIONS:

Do you have any physical or medical conditions and/or dietary restrictions we should be aware of?

SKILLS & CERTIFICATIONS:

1. What skills and talents could you contribute to WSCAH?

2. Can you read, write and speak another language?

3. Do you possess any technical or computer related skills?

4. Have you completed any certifications? Please provide certification name, date of completion, and expiration.



WEST SIDE
CAMPAIGN AGAINST HUNGER

AVAILABILITY:

Please complete the following table by selecting all the shifts you can commit to volunteer. Based on the information provided and taking into account current volunteers, the volunteer coordinator reserves the right to develop a schedule to meet WSCAH's programmatic needs.

Available Start Date: _____ Expected End Date: _____

Monday	Tuesday	Wednesday	Thursday	Friday
<input type="checkbox"/> 7am – 9am				
<input type="checkbox"/> 9am – 12pm				
<input type="checkbox"/> 1pm – 3pm				
<input type="checkbox"/> 3pm – 5pm		<input type="checkbox"/> 3pm – 5pm	<input type="checkbox"/> 3pm – 5pm	<input type="checkbox"/> 3pm – 5pm
<input type="checkbox"/> 5pm – 7pm				

ADDITIONAL QUESTIONS & DOCUMENTATION:

1. Are you a WSCAH Customer? _____
2. How did you hear about WSCAH'S Volunteer Program? _____
3. We would like to keep you up to date with exciting volunteering and involvement opportunities WSCAH via our e-newsletter. Please check here if you would like to opt-out of receiving these updates.
4. Please attach an **updated** copy of your resume to your volunteer application.

The facts set forth above in my application are true and complete to the best of my knowledge. I agree to follow all rules and procedures for volunteers as outlined in the Volunteer Guidelines and the Pantry Rules, as well as to keep confidential all information learned about customers in the course of volunteering at WSCAH.

SIGNATURE: _____ DATE: _____