



## Mobile Market Volunteer

### **Organization Overview:**

West Side Campaign Against Hunger is an innovative, customer-choice food pantry that combines access to healthy food with support services and job training to help stabilize customers and support them through their paths to self-sufficiency. We have successfully provided emergency food to New Yorkers for 39 years, pioneering the customer-choice model, which has now been adopted by most pantries. Our focus is on the long-term, and we attempt to find solutions to the root causes of hunger.

### **Program Overview:**

West Side Campaign Against Hunger pioneered the customer-choice model and combines emergency food relief services and social services to ensure pantry clients' needs are met. Our Mobile Market integrates both these services through our partnerships, making sure clients are connected to resources in the communities we are serving, while we are delivery pantry services. Since launching the program in 2017, we have distributed 56,136 pounds of fresh produce and other food items to 3,075 customers from 14 partner sites in upper Manhattan and the South Bronx.

### **Responsibilities:**

- Participate in an orientation and training.
- Assist Mobile Market staff with set up at partner sites (unload truck, set up tables, lay out food bins, put up signage, and prepare materials (produce bags) to facilitate food distribution.
- Greet and check in customers.
- Provide customer service support (explain section choices, answer questions, and direct customers to the appropriate staff for additional support)
- Ensure food section designated to you is restocked at all times with the support of Mobile Market driver.
- Assist mobile staff with breakdown at partner sites (wipe bins/tables, collect garbage, remove any signs, break down any technology, cooking demo, and reload truck with supplies)

### **Qualifications/Requirements:**

- Age **16 and older**.
- Ability to commit to at least **two shifts per month**.
- Ability to lift **25 lbs** is preferred, though not required.
- Ability to follow directions provided by Mobile Market staff and volunteer coordinator.
- Excellent verbal and written communication skills.
- Bilingual in Spanish and English a plus.
- Positive attitude and a team player.

**To Apply:**

Please complete the application below, attach a resume, and submit it to Becker Rosales, Volunteer & Administration Coordinator via email to [brosales@wscah.org](mailto:brosales@wscah.org) or fax to 212-769-4341. Please note that this is an unpaid volunteer opportunity.

**Mobile Market Volunteer Application**

Thank you for your interest in volunteering with WSCAH! Volunteers play a vital role in ensuring our organization runs smoothly. The information on this application will be kept confidential and only authorized staff will have access to your information.

**CONTACT INFORMATION (PLEASE PRINT):**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Home Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

**EMERGENCY CONTACT INFORMATION (PLEASE PRINT):**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**SPECIAL CONSIDERATIONS:**

Do you have any physical or medical conditions we should be aware of?

**SKILLS & CERTIFICATIONS:**

1. What skills and talents could you contribute to WSCAH's Mobile Market?

\_\_\_\_\_  
\_\_\_\_\_

2. Can you read, write and speak another language?

\_\_\_\_\_

3. Have you completed any certifications? Please provide certification name, date of completion, and expiration.

\_\_\_\_\_

**AVAILABILITY:**

Please complete the following table by selecting all the shifts you can commit to volunteer. Based on the information provided and taking into account current volunteers, the volunteer coordinator reserves the right to develop a schedule to meet program's needs.

Available Start Date: _____		Expected End Date: _____	
<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>
<input type="checkbox"/> 9:30am – 1:30pm	<input type="checkbox"/> 9:30am – 1:30pm	<input type="checkbox"/> 9:30am – 1:30pm	<input type="checkbox"/> 9:30am – 1:30pm

**PREFERRED VOLUNTEER LOCATIONS**

Which locations would like to volunteer? Please select **at least one** position.

<input type="checkbox"/> Upper Manhattan (Sites vary between West 64 <sup>th</sup> St and West 176 <sup>th</sup> St; Washington Heights, Harlem, Upper West Side, etc.)	<input type="checkbox"/> South Bronx (Sites vary between Highbridge, Fordham, West Farms, Soundview, etc.)
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**ADDITIONAL QUESTIONS & DOCUMENTATION:**

- How did you hear about WSCAH'S Volunteer Program?  
\_\_\_\_\_
- We would like to keep you up to date with exciting volunteering and involvement opportunities at WSCAH via our e-newsletter. Please check here if you would like to opt-out of receiving these updates.
- Please attach an **updated** copy of your resume to your volunteer application.

*The facts set forth above in my application are true and complete to the best of my knowledge. I agree to follow all rules and procedures for volunteers as outlined in the Volunteer Guidelines and the Pantry Rules, as well as to keep confidential all information learned about customers in the course of volunteering at WSCAH.*

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_